

What is the Post-Results Service?

The Post-Results Service is available to students after the release of public examination results (e.g. A Levels, GCSEs). It provides an opportunity to request a Review of Marking of specific exam papers where there are concerns about the accuracy or fairness of the marking.

PLEASE NOTE:

- *The students' results are their own and unless we have explicit written permission from the student, we are unable to discuss or reveal results to Parents or any other person.*
- *All correspondence regarding Post Results Service MUST be via your College email address as JCQ regulations insist that we need to ensure that it is you that is corresponding with us and exam boards may need to liaise with you. So please ensure you access your College emails throughout this process (rather than using Teams)*

What is a Review of Marking?

A Review of Marking is a formal process where an awarding body re-checks the marking of an exam paper to ensure it was marked correctly according to the published mark scheme. It is not a re-mark, but a review to confirm that marking procedures were followed appropriately.

When Should You Consider a Review of Marking?

- Your overall grade is unexpectedly low compared to your predicted grade or mock results.
- You are close to an overall grade boundary and a small change in one of your papers could impact your final grade.
- You believe there may have been a marking error or inconsistency.

PLEASE NOTE:

- *The exam boards prevent us from reviewing the marking of any individual A-level or GCSE coursework at this stage. For A-level, GCSE and EPQ Non-Examined Assessments (coursework), a review of marking process was available when the marks were released to students in April/May 2025 if students wished to query their internally moderated marks before they were sent to the exam board. Once received by the exam board, they also carried out an external moderation of a sample of our work to confirm the final marks.*
- There is a facility to request your script back before you make a decision to Review the Marking of a specific paper. There is a charge for £5 per paper. However, we cannot guarantee that teaching staff will be available to look at the paper for priority reviews. Even if a member of staff is available, they will not have access to mark schemes necessarily and may not be in a position to offer any concrete advice as to whether you have been harshly marked or not.

Important Considerations when considering a Review of Marking

1. Grades can go up, stay the same, or go down. There is a risk involved – by requesting a review of marking, you are stating that you feel, given your experience in the exam, that you should have been awarded more marks than you received. We have known students to go down a grade as a result of the Review of Marking and so where you are in terms of the OVERALL grade boundaries is a very important consideration.
2. Consent is required. Students must give written consent acknowledging the risk of a grade decrease.
3. Fees apply for each exam paper you wish to review. Exam boards charge for these services. These vary by board and subject and can be found [here](#). If you do go up a grade overall (not in a specific subject paper) then you will be refunded your fee.
4. Deadlines are strict. Requests must be submitted within a specific timeframe after Results Day.

The process to follow if you wish to proceed with a Review of Marking

Students do not need to speak to a member of staff to process their review of marking although staff will be available if you need them via postresults@godalming.ac.uk Students must follow the instructions below.

1. CHECK: Students should check their grades and modular results via their SELF page. Your SELF page should give you the required information as to how far you are off the grade above and below before making a decision. You can always speak to a senior member of staff by emailing postresults@godalming.ac.uk if you wish to in addition.

2. REQUEST: Students must submit a Review of Marking request via your SELF page for A-levels and GCSEs (For external BTEC assessments, contact a senior member of staff to process this via postresults@godalming.ac.uk).

- Tick the JCQ disclaimer and press Submit
- This triggers a payment request in the Parents' Portal

3. PAYMENT

Once the request has been made by the student, parents should log into the Parents' Portal, go to the SHOP, and pay for the review(s) listed in the basket. (If students wish to pay themselves, call 01483 423526 or visit College between 10am–3pm – only cards are accepted). Once payment is received, the College will then process your request with the Exam Board.

Other FAQs:

For a specific subject, should I get each exam paper reviewed?

Not necessarily – there is the danger that you go up in one paper by 2 marks, but then you reduce in each of the other papers by 1 mark each, meaning you are back to your starting point! Only go for a review of marking if you feel you performed better in an individual paper than the final mark is showing.

What is the difference between Priority and Non-Priority Reviews of Marking

- Priority Reviews of Marking are predominantly for A-level subjects and only designed for students who have missed out on a University place and as a result are quicker (and more expensive). The window is from results day (14th August) until 10am on 21st August. For GCSE, only Pearson offer a priority service which will be the default from the 21st August when the results are released.
- Non Priority Reviews of Marking are designed for students who wish to challenge their marks in a specific paper but the result does not affect a University place for example. These are available to request from 10am on the 21st August until 25th September 2025. For GCSE and Level 2 BTEC students, the likelihood is that this will be the only option.

How long does it take?

- Priority Reviews of Marking: Up to 15 calendar days from when the awarding body receives an application from us
- Non-Priority Reviews of Marking: Up to 20 calendar days from when the awarding body receives an application from us

How will I receive the outcomes of the Review of Marking

The College will email you the outcome to your **College email address** so it's important you check it regularly.